

## Field Safety Notice

Dear Customer,

This letter is intended to inform you of a corrective service action to be performed on older Euroflex work chairs with Forma chassis, not later than 12th of August 2020 to prevent a potential risk to users. These chairs are manufactured between 1.1.2014 – 1.12.2016

**Products Commercial Name:** Euroflex work chairs with the Forma chassis. **Article numbers:** 80XXXXXX, 241-XX, 242-XX, 291-XX, 292-XX and 841-XX, 891-XX

**Description of risk:** Eurovema Mobility has discovered, that the screw that holds the chassis halves together on the older work chairs, can loose with time. This may cause the screw to break or loosen completely and the chassis to collapse in the middle.

**Corrective Action:** To minimize the risk of accident, the screw in your work chair chassis must be checked and corrected according to the manufacturer's instructions.

**Information to users:** If you suspect your work chair does not feel steady or feels unstable when moving, contact your local assistant center or distributor for control and action.

**Products Affected:** The list of the possible affected products serial numbers will be sent to Eurovema Mobility's distributors in concerned countries in Europe. The product name, serial number and date of manufacture are marked on the label on the back of the chassis.

**Information about actions that the manufacturer will take:**

- Eurovema Mobility will issue a safety notice to the concerned countries in Europe and ask their distributors, to trace and check the affected products, according to the attached serial number list.
- Eurovema Mobility will ask their distributors, to contact all the concerned users and local suppliers with this safety information. The users requested to respond to their local suppliers or distributors with the acknowledgment of receipt, attached to the safety notice.
- The timetable for the work will be decided in consultation with concerned countries and distributors.
- The replacements parts, together with assembly instructions will be sent to all concerned distributors.

**Remedy to be taken to the distributor and the user:**

- This message shall be forwarded to the organizations concerned, or to other organizations that have received the product that may pose a risk.
- Please, note that not all work chairs are affected by this defect. Only chairs that were manufactured between 1.1.2014 – 1.12.2016 and are marked with serial numbers found in the attached list.

**Contact manufacturer**

**Eurovema Mobility AB**  
**Baldersvägen 38**  
**332 35 Gislaved**  
**Sweden**

**Phone: +46 734 425914 Working Hours: 08:00-16:00, Monday-Friday.**  
**Email: [info@eurovema.se](mailto:info@eurovema.se)**

Eurovema Mobility's top priority is always to ensure our products' quality and safety.

We apologize for the unfortunate situation that has arisen and the concern and inconvenience this may cause. The undersigned confirms that this safety notice has been reported to the relevant regulatory authority.

Gislaved 2. July 2019

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## ***The confirmation of receiving the Safety Notice***

I hereby confirm as the owner / responsible user of the above-mentioned product, that I have received the information about the important safety notice with reference

FSCA \_\_\_\_\_ Dated \_\_\_\_\_

I have read and understood the instructions in this important safety notice.

Yes

No



Name of person who filled in the form (text): \_\_\_\_\_

Title: \_\_\_\_\_

Institution / department: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Return the completed form to your local supplier or supply center

Email: \_\_\_\_\_

or post

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