

ASID BONZ GmbH, Hertzstraße 3, 71083 Herrenberg, Germany

Address Customer

ASID BONZ GmbH
Hertzstrasse 3
71083 Herrenberg, Germany

Phone: +49 7032 9562-0
Fax: +49 7032 9562-58
Mail: info@asid-bonz.de
Web: www.asid-bonz.de

02.11.2021 / Kunde / ADM

URGENT SAFETY INFORMATION

Product recall due to contamination in the gel

REF: 782020, Sonosid Ultraschal-Gel

Supplied in the period: xxxx-xxxx

LOT: G2018037

Dear Customers,

With this letter we would like to inform you about the recall of the mentioned products and ask you to consider the enclosed information.

MEASURES TO BE TAKEN BY THE ADDRESSEE:

As a precautionary measure, we must ask you to stop using any products from the affected batch with immediate effect and to block all stocks immediately. Please make any remaining stock available for retrieval in a condition ready for shipment and inform our sales department to arrange for immediate collection.

Also to document the recall, please fill out the attached Recall Response form and send / fax it back to:

ASID BONZ GmbH
Hertzstrasse 3, D-71083 Herrenberg, Germany
Phone: +49 (0)7032 9562-0
Fax: +49 (0)7032 9562-58
E-Mail: info@asid-bonz.de

Please ensure in your organization that all users of the above-mentioned products and other persons to be informed are made aware of this urgent safety information. If you have given the products to third parties, please forward a copy of this information to affected third parties or inform the contact person indicated below.

Please keep this information at least until the measure has been completed.

Contact:xxxx, phone +49 (0)7032 9562-xx, e-mail: xxxx.

We regret this incident and thank you for your understanding and cooperation in this matter. Please do not hesitate to contact us at any time if you have any questions or require further information.

Yours sincerely

ASID BONZ GmbH

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Appendix 1: Questionnaire

If you have passed on Sonosid Ultrasound Gel to third parties, please inform them in accordance with our notification letter and ensure that all products supplied to third parties can also be returned to us.

REF	Product name	Lot	Expiry date
782020	Sonosid Ultraschal-Gel	G2018037	2022 09

The undersigned confirms

- o that he no longer owns any of the products listed above
- o that he has not given any products to third parties
- o that he has informed third parties, if they have received recalled products from him, about the recall
- o that he will return all products listed above and delivered to him, which are still in possession or in the possession of third parties, to the manufacturer in accordance with the manufacturer's instructions.

For returns, please enter the quantity and lot number, if applicable, in the following table

Quantity		REF	Product name	Lot

Please inform

ASID BONZ GmbH, Hertzstraße 3, D-71083 Herrenberg, Germany
Tel. +49 (0)7032-9562-40, Fax +49(0)7032-9562-58

To arrange for the collection of the goods.

Date: _____, 2021

Signature: _____

Name (in block letters): _____

Stamp

Geschäftsführer / Managing Director: Martin Lehner

Handelsregister / Registration HRB 245104, Amtsgericht Stuttgart

USt-IDNr DE201456894

Bankverbindung HypoVereinsbank Rosenheim, IBAN: DE44 7112 0077 0021 9404 96, BIC (SWIFT): HYVEDEMM448

Datenschutz www.asid-bonz.de/unternehmen/footer/datenschutzerklaerung