



Medline International Germany GmbH – Medline Str. 1-3 – D-47533 Kleve

Chateaubriant 3<sup>rd</sup> December 2021

## URGENT: FIELD SAFETY NOTICE Medical Device Safety Advisory Notice

ATTENTION: Pharmacist/Risk Manager responsible for medical device vigilance and the Biomedical Engineering Department

### SECURITY INFORMATION for the removable L-connector for Medline MED-SOFT Liner

**Medline reference:** FSN-21/15  
**MoH reference:** R2123307  
**Product description:** Removable L-connector for Medline MED-SOFT Liner  
**Action type:** Safety advisory notice  
**Product codes:** See tables below

Reference	Lot number
DYNDSC1000	670210802 to 670210805 670210903 to 670211102
DYNDSC1500	670210714 to 670210805 670210819 to 670210828 670210909 to 670211025
OR1910PG	670210729 to 670210924
OR1920PG	670210717 to 670211029
OR1930	670210802 to 670210825
OR1930PG	670210724 to 670210809 670210819 to 670210827 670210908 670210920 to 670211112
OR53916	670210813 to 670211101
OR929K	670210802 to 670211014

Reference	Lot number
OR53926	670210727 to 670210818 670211029
DYNDSC3000	670210715 to 670210811 670210830 670210918 to 670211108
OR53929	670210813 to 670211025
OR54916	670210802
OR916K	670210809 to 670211020
OR939K	670210727 670210914 to 670211014
OR926K	670210718 to 670211014
OR936K	670210825 to 670211022

Dear Customer,

This letter is to advise you that Medline has initiated a field safety notice regarding the removable L-connector of Medline MED-SOFT Suction System.

Although no serious incidents have been reported, Medline identified a potential risk of malfunction of the MED-SOFT liner related to the removable L-connector, pre-connected to the patient port of the liners. Some of these removable L-connectors may prevent the MED-SOFT liner from performing the intended suction operation.

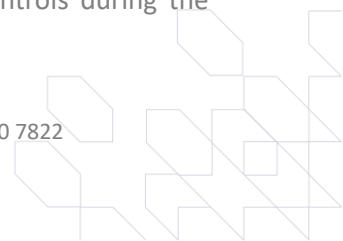
The origin of the problem is the total or partial blockage of the removable L-connector in the corner of the elbow. The measures implemented to remediate this defect are the reinforcement of controls during the production (connectors and liners).

#### Medline International Germany GmbH

Medline-Straße 1-3 • 47533 Kleve  
 Tel: +49 2821 7510 0 • Fax: +49 2821 7510 7802  
 de-customerservice@medline.com • de.medline.eu  
 Geschäftsführer/Legal Director: James D. Abrams • Registergericht/Registry Court: Handelsregister des Amtsgerichts Kleve HRB 204

#### Regulatory Affairs

gmb-eu-ra-kleve@medline.com  
 Tel: +49 (0) 2821 7510 7210 • Fax: +49 (0) 28 21 7510 7822



The removable L-connector pre-assembled onto the MED-SOFT liner is a non-essential accessory, and the functionality of the liner is therefore not impaired if the liner is used without the removable L-connector. Therefore, it can be removed prior to the use of the liner.

As stated in the directions for use shown in Figure 1, when the liner is installed, its correct functioning should be systematically checked by testing the aspiration (see instruction H).

**Directions for set up and use**

- A. Remove liner from its packaging and then pull the liner down in order to extend and straighten out.
- B. Insert proper sized soft liner into the coinciding sized hard outer reusable canister. Connect tubing from the suction regulator (or other vacuum source) to the port underneath the canister bracket.
- C. Press down on the liner lid in order to make sure that you have securely sealed the liner and outer canister.
- D. Attach red tubing from vacuum source to the Vacuum Port (1) on the soft liner lid.
- E. Securely cap off Tandem Port (3) and Accessory Port (4).
- F. Attach patient tubing to the Patient Port (2) on the soft liner lid.
- G. Confirm all unused ports are securely capped off prior to initiating suction.
- H. Ensure that the vacuum has been created and the soft liner is fully inflated.
- I. The system is ready for use

Figure 1: Instructions for use of MED-SOFT system

**Actions required:**

Step 1: Please take note of this safety information and inform all users in your facility.

Step 2: When fitting and using the MED-SOFT suction liners affected by this advisory, if the suction does not work properly, then the removable L-connector that is pre-connected to the liner patient port may be the cause.

Step 3: If the suction does not work after the test in step 2, remove the L-connector and connect the patient suction tubing directly to the patient port and check for the correct vacuum:

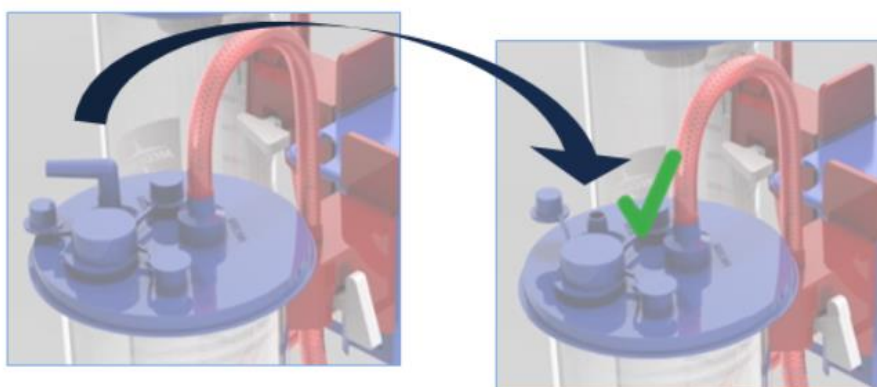


Figure 2: Remove the removable L-connector



Until the end of March 2022, the deliveries with the MED-SOFT liner affected by this field safety notice will be identified with a label on the carton:

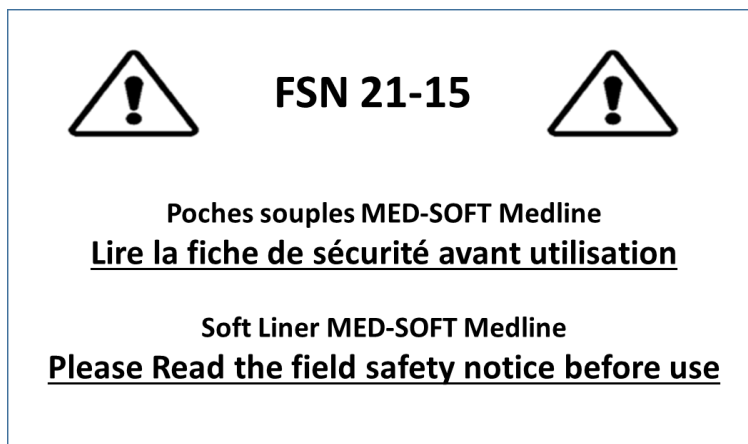


Figure 3: Warning Label on the carton

We thank you for your cooperation and apologize for the inconvenience caused.

The relevant competent authorities have been informed of this safety notice.

Please proceed to the following page to acknowledge receipt of this notice.

Please contact us at the email provided below if you have any questions.

Yours sincerely,  
Kenneth Smith  
Sr. Manager Regulatory Affairs, Medline Europe

*This urgent safety information is only addressed to facilities that have received the products concerned.*





Please fax or email the acknowledgement receipt to: +49 2821 7510 7822 or  
gmb-eu-ra-kleve@medline.com

**Reference: FSN-21/15**

Please complete the acknowledgement form and send it back by either fax or email as soon as possible, but no later than 30 December 2021.

Table 1: Removable L-connector for MED-SOFT liner Medline concerned by this notification are listed in the below table:

Reference	Lot number
DYNDSC1000	670210802 to 670210805 670210903 to 670211102
DYNDSC1500	670210714 to 670210805 670210819 to 670210828 670210909 to 670211025
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OR926K	670210718 to 670211014
OR936K	670210825 to 670211022

I have read and I understand the instructions provided. I acknowledge receipt of the FSN-21/15 by signing this document and returning it to Medline.

I also agree to further distribute and communicate this important information within my facility as required. If you distribute this product to other facilities or departments within your institution, please forward a copy of this communication to them.

If you are a dealer, wholesaler, distributor/reseller, that distributed any affected products to other facilities: per Medical Device Regulation 2017/745, Article 14, part 4, please distribute this notification to your customers and provide confirmation to Medline that your customers have been notified by completing the information below and returning it to Medline at the address listed above:

Date: \_\_\_\_\_  
Account Number: \_\_\_\_\_  
Name: \_\_\_\_\_  
Position: \_\_\_\_\_  
Facility or Business Entity: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Email address: \_\_\_\_\_  
Signature: \_\_\_\_\_

