

Sulzbach, 17.06.2024

Field Safety Notice regarding product “Multi-Socket Strip”

Unfortunately, a manufacturing error has occurred in the production of our Multi-Socket Strip, (Order-No. 23782).

Serial numbers affected:


- 2128 / 2024-03
- 2129 / 2024-03
- 2130 / 2024-03
- 2131 / 2024-03
- 2132 / 2024-03

The equipotential sockets of the affected products are not connected to the housing and protective ground.

Under the following circumstances, a hazardous situation may arise in which the plug on the equipotential connectors could be live:

- Equipotential bonding plug of the supply line is not plugged in
- No device is plugged in that has a connection from equipotential bonding to protective earth
- A wire of a socket supply line comes loose and touches a part that is connected to the equipotential bonding supply line

Although the simultaneous occurrence of these circumstances is not very likely, we would like to carry out a safety corrective measure in the field. Please send us the affected products as soon as possible.



If one of the products is currently in use, please ensure that the multiple socket strip is not used without an equipotential bonding connection. The potential equalization plug must always be plugged in.